



Medical Debt Collection Policy

1. Initial Billing

- **Patient Notification:** After treatment, Premier Women's Health of Minnesota will send a bill to the patient, detailing services rendered and any insurance payments.
- **Payment Terms:** All balances are due upon receipt of a patient statement.

2. Follow-Up Communication

- **Reminders:** If the bill remains unpaid, the provider sends reminders via mail, email, and/or phone calls.
- **Payment Plans:** Premier Women's Health of Minnesota offers payment plans to help patients manage their debt, please call our billing office at 651-461-8866 to establish the payment plan.

3. Referral to Collections

- **Time Frame:** Any balance that is overdue by 90 days may be placed with our outside collection agency, American Accounts and Advisors.

4. Collections Agency Involvement

- **Initial Contact:** The collections agency will contact the patient to discuss the debt.
- **Negotiation:** Patients can negotiate payment arrangements or settlements.

5. Resolution

- **Payment:** Once the debt is paid, the collection agency will update Premier Women's Health of Minnesota and close the account.
- **Uncollectable Debt:** If the collection agency is unable to collect the debt after a certain period of time, the account will be returned to Premier Women's Health of Minnesota.